



DriveTrack Plus[®]

PrePaid

Application Form



APPLICATION FORM

Form No. 8001648318

Zonal Office

Regional Office

Sales Area

Please fill the application form in CAPITAL letters only

Date:

Application for

New card

Add on card

Cust ID

Details not required to be filled below
(from Sl. No. 1 to Sl. No. 10 below)

1. Customer/Organisation Name* M/s/Mr./Ms.

2. Name on card* (Max 22 Characters)

3. Type of Business entity* Partnership Pub/Pvt. Ltd. Other
Sole proprietorship HUF

4. Residence status

5. Income tax PAN (PAN Card copy to be enclosed if PAN No. is mentioned)

6. Address for Communication (Mandatory to fill Phone No., Mobile No. and E-mail Address)

Customer Name*

Flat (House No./Land Mark)*

Street/Society Name*

Location*

City*

District*

State*

PIN*

STD Code* Phone* FAX

Mobile*

E-mail*



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7. Permanent/Registered office address

SAME AS ABOVE

If different from communication Address

Customer/Organization Name	<input type="text"/>															
Flat (House No./Land Mark)	<input type="text"/>															
Street/Society Name	<input type="text"/>															
Location	<input type="text"/>															
City	<input type="text"/>															
District	<input type="text"/>															
State	<input type="text"/>															
STD Code (Mandatory)	<input type="text"/>			Phone	<input type="text"/>				FAX	<input type="text"/>				PIN	<input type="text"/>	

8. Details of key officials for communication

Name*	Mr./Mrs.	<input type="text"/>															
Designation*		<input type="text"/>															
STD Code*		<input type="text"/>			Phone*	<input type="text"/>				FAX	<input type="text"/>						
Mobile*	<input type="text"/>																
E-mail*	<input type="text"/>																
Date of Birth	<input type="text"/>			Date of Marriage Anniversary	<input type="text"/>												

9. Secret Question*

Answer*

10. Area of operation

Inter state Inter city Intra city

11. Fleet size

HCV	LCV	MUV/SUV	Car/Jeep
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

12. Total No. of card applied for

13. Approx monthly spend in ₹

Diesel Petrol Lubricants

14. Documents enclosed

1. ID Proof of organisation
2. Address Proof of organisation
3. ID Proof of authorized signatory
4. Declaration by organisation for attached vehicle (applicable for Customers with Attached Vehicles)
5. Proof of all vehicle nos. (applicable for Fleet Customers)
6. Letter/declaration of Corporate Customer (applicable for Corporate Customers)
7. Other documents (Please specify) _____

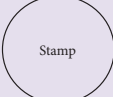
15. Declaration

I hereby agree to accept the terms and conditions governing DriveTrack Plus® Card, as mentioned in this booklet. I also declare that this form has been filled up by me/in my presence & the information provided in this application form is true to the best of my knowledge. I understand that if any information provided here is found to be incorrect or false, it could lead to a termination of my membership of the DriveTrack Plus® card program

Name and Designation

Date

Signature of Customer / Authorized Representative of Customer





DriveTrack Plus[®] PrePaid Application Form



Form No. 8001648318

Sr. No	Vehicle number for Fleet Customers and Card Identifier* for all other variant of customers	Vehicle No. (To be filled up for customers with attached vehicles & customers applying for generic cards)	Vehicle Type (HCV/LCV/SUV/MUV/Car)	Year of Registration	Manufacturer
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* Mandatory to fill Registered Vehicle No. as Card Identifier for Fleet Customers and to attach relevant copies



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Sr. No	Vehicle number for Fleet Customers and Card Identifier* for all other variant of customers	Vehicle No. (To be filled up for customers with attached vehicles & customers applying for generic cards)	Vehicle Type (HCV/LCV/SUV/MUV/Car)	Year of Registration	Manufacturer
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Form No. 8001648318

Sr. No	Vehicle number for Fleet Customers and Card Identifier* for all other variant of customers	Vehicle No. (To be filled up for customers with attached vehicles & customers applying for generic cards)	Vehicle Type (HCV/LCV/ SUV/MUV/Car)	Year of Registration	Manufacturer
91					
92					
93					
94					
95					
96					
97					
98					
99					
100					

* Mandatory to fill Registered Vehicle No. as Card Identifier for Fleet Customers and to attach relevant copies

to be filled in by the field executive

Form No. 8001648318

RBE Name RBE Employee ID

Amount received: ₹

Cheque DD

Cheque / DD No.:

Date of Cheque / DD:

Drawn on Bank:

No. of Cards requested for:

HPCL CR No.:

HPCL CR Date:

(Copy of CR to be enclosed)

Exceptions:

Fee Waiver
Any KYC Document Waiver
Signatory Waiver

Approval Reference:
(Email / Letter / Note received)

Approval By:
(Name and Designation of the HQO Official / Zonal Coordinator)

Approval Date:

Name and Signature of RBE/Field Executive:

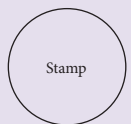
Name Signature

Recommended

Not Recommended Reason

Remarks (if any)

- Customer and Card details verified.
- Mandatory data filled in.



Signature of HPCL Marketing Officer with official stamp



DriveTrack Plus[®] PrePaid Application Form



TERMS & CONDITIONS

Form No. 8001648318

1. DriveTrack Plus[®] Card is a convenient payment card for efficient management of fleet. This FleetCard program is operated by Hindustan Petroleum Corporation Limited (HPCL). The program also provides fuel management and gifting solutions to corporate customers.
2. The word "Card" refers to DriveTrack Plus[®] card and the word "Program" refers to DriveTrack Plus[®] card program operated by HPCL.
3. "Member" means a business entity which is a member of DriveTrack Plus[®] Program on approval after enrollment.
4. Members of DriveTrack Plus[®] rewards program earn "Drivestars[™]" reward points on their fuel and lubes purchases.
5. DriveTrack Plus[®] is a registered trademark and hence is property of HPCL. HPCL reserves the rights and authority related to usage of the trademark and the card program. Unauthorized use of this trademark is strictly prohibited.
6. T & Cs are liable to change without prior notice.

Membership and Enrolment:

1. Any business entity or individual with a fleet size of minimum 3 vehicles can enroll into the DriveTrack Plus[®] program. Corporate customers with gifting or fuel requirement for their vehicles and / or employees can also enroll into this program. The program is also convenient and useful for non-fleet customers with regular bulk fuel requirements for their machines, equipments, DG Sets etc.
2. Enrolment fee is Rs. 50 per Vehicle or per card.
3. Any individual designated by the member for using the DriveTrack Plus[®] Card must be above 18 years of age.
4. Fleet can comprise all types of vehicles with 4 wheels and above (not applicable for non-fleet customers). The user card for the fleet customer shall be vehicle specific. For customers with attached vehicles, cards will be generic (non-vehicle specific) in nature. For corporate customers, it shall be employee specific or vehicle specific, as desired by Corporate. For all non-fleet customers, generic cards will be issued.
5. The DriveTrack Plus[®] fleet card can be used for the purchase of products and services available at participating HPCL fuel outlets.
6. The application form will be invalid if it is incomplete, unsigned or with incomplete documents.
7. Membership to the DriveTrack Plus[®] program is at the sole discretion of HPCL.
8. Applicants will receive their DriveTrack Plus[®] Fleet cards in 21 working days.
9. In case of loss of card, replacement card can be issued on payment of Rs. 50 per card.
10. All cards come with a PIN security feature which is activated on the first time usage.
11. The loss of the card should be immediately reported to the customer care centre which will arrange to hotlist the card with in 48 Hrs. However, HPCL will not be liable for any misuse whatsoever during the interim period.
12. Any liability arising out of card loss, misuse or out of sharing User Card PIN, Control Card PIN or weblogin password consciously or otherwise, would render the member liable for all the losses.
13. Recall of the Customer ID, Control Card PIN, User Card PIN, web login and password is the member's responsibility. HPCL must be intimated in writing, following which it will disable the old passwords/PIN and issue a new one.
14. All communication will be mailed to the member's registered address as per record given at the time of enrollment in the DriveTrack Plus[®] program. Registered address can be the mailing address as given in the application format the time of enrollment for DriveTrack Plus[®] cards or to the address conveyed by the member from time to time as per standard procedure of change of address. Members are advised to keep their contact details updated.
15. HPCL will not be responsible for any communication not received by member.
16. DriveTrack Plus[®] card membership is valid for 3 years from the date of enrolment. Renewal of membership to the program is at the sole discretion of HPCL.
17. DriveTrack Plus[®] Program will be in operation till such time as HPCL decides to terminate the program at anytime, with or without notice.
18. Information provided by the member in the application form can be used by HPCL for marketing activities with due confidentiality.
19. The DriveTrack Plus[®] card can be used only for the purchase of products/items activated on the card.
20. HPCL reserves the right to grant or refuse member to DriveTrack Plus[®] program.
21. Customers with attached vehicles shall indemnify HPCL against any claim of whatsoever nature raised by the owners of the vehicle.

Use of DriveTrack Plus[®] Card:

1. The user card must be loaded by members at any of the participating HPCL petrol pumps.
2. The minimum reload amount is Rs. 500 for any card. Any additional reload amount must be in multiples of Rs. 100. The amount loaded on to the card is a payment towards future purchases at participating HPCL petrol pumps.
3. Various limits applicable on purchases & other transactions through the cards will be as decided by HPCL.

Use of CCMS account:

1. Every member is issued a Control Card and as many User Cards as the number of vehicles applied for enrolment in the program in respect of that member. A central account for Central Cash Management System (CCMS) is provided to member for effective management of the USER CARDS.
2. The CCMS account can be recharged by depositing cash at any participating HPCL petrol pump or through EFT to customer's CCMS account.
3. Other modes of loading the CCMS account will be as allowed by HPCL and will be communicated separately. A transaction fee may be charged on CCMS transaction and will be decided by HPCL from time to time.
4. In any case at any point of time, the amount loaded on to the card or CCMS account will not be refunded as cash by HPCL.

Accrual of reward points and redemption:

1. The currency of the reward program is called Drivestars[™].
2. Drivestars[™] will be earned as per program rules, which can change at any time on sole discretion of HPCL.
3. Drivestars[™] can be redeemed for rewards in accordance of terms and conditions of the program.
4. Drivestars[™] will be valid for 3 years from the year of earning.
5. Drivestars[™] earned on any number of user cards owned by the corporate (one customer ID) will be clubbed.
6. Drivestars[™] can be redeemed for rewards only by the member or an authorized representative of the member.
7. Drivestars[™] cannot be exchanged for cash at any point of time. These Drivestars[™] may only be redeemed for fuel or gifts or any other benefits as per the terms and conditions of the DriveTrack Plus[®] card program.
8. Drivestars[™] are presently rewarded on quarterly basis (after a quarter ends), based on purchase by a customer in a quarter.
9. Members cannot transfer, sell or assign Drivestars[™] or benefits to any other entity in violation of program rules. HPCL will be free to take any action as it may deem fit in such cases.
10. In case a member has not been credited with Drivestars[™] for any transaction, he or she must inform HPCL in writing, enclosing the original invoice of the card transaction.



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- In case of gift redemption, the gift will be delivered to the member's address as confirmed at the time of redemption application. The gift will be delivered to the member within a reasonable time. In case of gifts not delivered or can not be delivered for any reason whatsoever, the Drivestars™ will be credited back to the member's CCMS account within a reasonable time.
- HPCL reserves the right to add, change or cancel any redemption option / terms and conditions without prior notice at any point of time. HPCL also reserves the right to cancel any redemption request on suitable grounds (like improper and incomplete address or product unavailability etc.). Drivestars™ will be credited back to the member's CCMS account within a reasonable period. Gifts are subject to availability and can change from time to time. Gifts and Drivestars™ required for these gift items are subject to change from time to time, without prior notice. For latest copy of catalogue, the member can log into his CCMS account at www.drivetrackplus.com.
- The terms and conditions, including warranty and servicing applicable to the gift items will be as per the terms and conditions devised by their respective manufacturers, available along with the gifts. For gift vouchers, the terms and conditions are mentioned on them. The product's terms and conditions, which have been devised by the manufacturer, will be applicable, once the member receives the product.
- The member must ensure that the gift is received by him in sealed and packed condition only.
- Gifts redeemed are not transferable and cash in lieu of prizes will not be offered.
- HPCL will not be responsible for the performance of any of the gifts and is also not responsible for any loss/ injury/ expense arising out of the usage of the gifts.
- The actual gifts may differ in size, shape, or color as compared to the ones depicted in our communications or catalogue.
- In case of Fuel redemption, the customer can redeem full or part of available Drivestars™ (subject to terms and conditions). The equivalent value of Drivestars™ will be credited to his CCMS account.
- There can be only one redemption request placed at a time.
- HPCL, from time to time, may give additional reward points for CCMS recharge through EFT.

Use of EFT (Electronic Fund Transfer):

- All customers are being mapped automatically in the banking system for CCMS Recharge through EFT within 15 days of generation of Customer ID.
- Customer can request for an EFT format from his/her HPCL Marketing Officer, which he can use to add beneficiary and then transfer the money to his/her mapped CCMS account.
- NEFT / RTGS procedure prescribed by competent authority should be followed in this respect. HPCL will not be responsible for any delay or cancellation of transaction, since this is a banking procedure.
- The member can get in touch with his/her bank for terms and conditions of EFT.

General T & Cs:

- The list of participating DriveTrack Plus® petrol pumps may change at any point of time, without any prior notice. However, the latest list may be obtained from HPCL by requesting for the same or can be obtained from the website.
- HPCL can discontinue DriveTrack Plus® membership to any member who violates the terms and conditions of the program, including redemption of rewards. HPCL also reserves the right to discontinue membership of any member whose actions are inconsistent with local or state laws, statutes or ordinances. In such cases, members will lose all accumulated Drivestars™ as well as rewards, benefits and privileges associated with the program.
- HPCL reserves the right to interpret the program rules at its sole discretion.
- The program rules can be changed, modified or deleted by HPCL at its sole discretion, with or without notice, even though changes may affect the value of Drivestars™ or rewards already accumulated. HPCL may increase or decrease the number of Drivestars™ required to claim a reward, or limit the number of participating outlets for a particular reward.
- A number of services and benefits are available to the members of DriveTrack Plus® fleet card program. These services and benefits are offered solely at the discretion of HPCL and are subjected to change time to time.
- The DriveTrack Plus® program rules do not constitute a contractual relationship between HPCL and the members.
- The DriveTrack Plus® program rules cannot be construed as establishing an agency, partnership or joint venture between HPCL and the members.
- HPCL expects every member to be knowledgeable about the program rules and the number of Drivestars™ in his or her account. Members will be advised on matters of interest, including notification of program changes and sale/purchase statements from time to time.
- In case of cancellation of the card/membership, no amount is refundable.
- Terms and conditions of the DriveTrack Plus® Program are governed by the laws of the Republic of India and will be restricted to the Mumbai jurisdiction under the Mumbai Court.

Acknowledgement & Receipt

(Customer's Copy)

(to be filled in by the field executive)

Form No. **8001648318**

RBE Name RBE Employee ID

Amount received: ₹

Cheque DD Fees waived

Cheque / DD No.:

Date of Cheque / DD:

Drawn on Bank:

No. of Cards requested for:

Exceptions:

1. Any KYC Document missing

a.

b.

2. Mandatory data missing

a.

b.

Name and signature of RBE/Field Executive

Name

Signature

Customer Care No. 18001039811



DriveTrack Plus | HPCL Fleet Card
PrePaid

Toll-free No.: 1800 221 222 | Visit us : www.drivetrackplus.com

CONTROL KA WAADA. INSURANCE KA FAAYDA.



FUEL MANAGEMENT • CASHLESS AND SECURED TRANSACTIONS
• REWARD POINTS • INSURANCE FOR DRIVERS AND HELPERS • SMS ALERTS



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For further information or query on the DriveTrack Plus[®] Card,
please feel free to call our 24 hours toll free customer care centre

18001039811 or

alternatively log on to our website www.drivetrackplus.com
for more details and new offers.